

PADEL LK BOOKING POLICY

Booking Terms & Conditions

- All Padel LK Bookings are subject to full payment at time of booking.
- Any additional charges are also subject to payment at time of bookings e.g. racket rental
- Confirmations of bookings will be sent to email provided on booking is confirmed. App users will also receive an in-app notification of bookings.
- Minimum age of players is 8 years old. All players between 8-18 must be supervised at all times.
- There must be at least one player aged over 18 on court at all times.
- Players playing at Padel LK do so at their own risk.
- Players must wear suitable gym/exercising clothing and runners while playing.
- No jewellery is permitted on court.
- Padel LK accepts no responsibility for players' personal items.
- Any queries regarding you booking – please contact hello@padellk.ie

Cancellation/Modifications:

- Cancellation policy for court bookings is 24 hours prior to game time.
- Cancellation policy for group court bookings of 4 courts are more is 72 hours prior to game time.
- Bookings can be cancelled in app/website through your Padel LK Account (preferred). You can also contact hello@padellk.ie to cancel your booking.
- Prepayments for bookings cancelled within the cancellation policy, will be credited to your Padel LK Account for future bookings/purchases. Refunds are not provided.
- Modifications – games can be rescheduled provided more than 24 hours' notice to game time is provided. To reschedule your game, please contact hello@padellk.ie with your current booking details and preferred rescheduled date/time.
- Cancellations made less than 24 hours prior to game time are subject to full payment. No modifications or credits provided.

Recovery Suite – Booking Terms and Conditions

Same booking and cancellation terms and conditions apply to the Recovery Suite.

Additional terms and conditions:

1. Use of Facilities

- The Recovery Suite facilities are available for use by members, guests, or clients of the premises only.
- Users must follow all posted safety instructions and staff guidance at all times.

- The facility reserves the right to refuse entry or remove anyone who fails to comply with these terms.

2. Health and Safety

- Use of the sauna or steam room is at the user's own risk.
- Individuals with medical conditions (including heart disease, low/high blood pressure, respiratory issues, pregnancy, or recent surgery) should consult a doctor before use.
- Anyone feeling dizzy, unwell, or uncomfortable must leave the sauna/steam room immediately.

3. Age Restrictions

- Persons under the age of 16 years must not use the sauna or steam room unless otherwise permitted and supervised by an adult.
- Management may request proof of age.

4. Hygiene Requirements

- Users must shower upon entry to the Recovery Suite and when moving between facilities.
- A towel must be used when sitting or lying on benches. Users must bring own towels.
- Appropriate swimwear or clothing must be worn at all times.
- Flip flops must be worn by all users
- Towels must be used by all users when travelling from the Recovery Suite to either the Bathroom or Changing Room facilities. Flip flops must also be worn by all users when exiting the Recovery Suite.

5. Time Limits

- Recommended maximum usage time is 15 minutes per area of the facility. Followed by a cooling period before re-entering.
- Users must follow any time limits set by the facility during busy periods.

6. Prohibited Behaviour

The following are strictly prohibited:

- Use of alcohol, drugs, or intoxicating substances before or during use
- Shaving, grooming, or applying oils inside the sauna or steam room
- Loud, disruptive, or inappropriate behaviour
- Bringing food, glass containers, or electronic devices into the facility including phones/smartphones. Fitness watches permitted but worn at users' own risk.

7. Personal Belongings

- Lockers are provided for convenience; however, the facility accepts no responsibility for lost, stolen, or damaged items.

8. Damage and Misuse

- Users will be responsible for any damage caused to the Recovery Suite facilities through misuse, negligence, or failure to follow the rules.

9. Maintenance and Closures

- The facility may close the sauna or steam room at any time for cleaning, maintenance, or safety reasons without prior notice.

10. Liability

- To the fullest extent permitted by law, the facility shall not be liable for injuries, illness, or loss arising from the use of the Recovery Suite except where caused by proven negligence.

11. Changes to Terms

- Management reserves the right to update or modify these terms and conditions at any time.